PENNTAP is a federal-state-university partnership for economic development. PENNTAP serves its clients through the support of the following organizations:

- Ben Franklin Technology Partners of Central and Northern Pennsylvania
- Delaware Valley Industrial Resource Center
- Electrotechnology Applications Center
- Industrial Modernization Center
- MANTEC, Inc.
- Manufacturers Resource Center
- NASA Mid-Atlantic Technology Applications Center
- Northeastern Pennsylvania Industrial Resource Center
- Northwest Pennsylvania Industrial Resource Center
- Penn State University
- Pennsylvania Department of Community and Economic Development
- Pennsylvania Department of Environmental Protection
- Pennsylvania Hardwoods Development Council
- US Economic Development Administration
- Verizon Pennsylvania, Inc.

Pennsylvania Technical Assistance Program
For assistance or further information, contact PENNTAP at 814-865-0427
penntap@psu.edu
www.penntap.psu.edu

Pennsylvania Technical Assistance Program
Serving Pennsylvania Business and Industry Since 1965

Assisted Clients in all 67 Counties

PENNTAP helps Pennsylvania businesses improve their competitiveness by providing free technical assistance and information to help resolve specific technical questions or needs that can be addressed within a limited amount of time.

The program focuses on helping smaller businesses that normally do not have the in-house expertise or time to resolve specific technical questions or needs.

PENNTAP technical specialists assist small businesses with short-term technical counseling, technical information and referrals to other expertise, resources or programs. PENNTAP services the entire state of Pennsylvania through a network of technical specialists who have specific areas of technical expertise and are located throughout the state.

The service of PENNTAP staff is confidential and provided at no cost to clients.

Jack Gido
Director

Provided $11,400,000 in Economic Benefits
In 2000 PENNTAP provided 640 cases of technical assistance to 500 clients in all 67 counties on a wide range of subjects such as computers, environmental, materials, and chemistry.

32% of our clients were referred to PENNTAP from other organizations.

Our clients reported $11,400,000 in economic benefits from cost savings, sales increases, and capital investments, and over 100 jobs created or saved as a result of PENNTAP assistance, and 99% client satisfaction.

Established a new partnership with the Electrotechnology Applications Center of Northampton Community College and located a new technical specialist at the Penn State McKeesport campus.

Winner of two 2000 Outstanding Project of the Year awards from the National Association of Management and Technical Assistance Centers.

Recipient of the Pennsylvania Economic Development Association’s inaugural Partner of the Year award.

Published Pennsylvania County Industry Trends 1995-1999 in collaboration with the Pennsylvania State Data Center and Northampton Community College.

PENNTAP assisted in locating experts in materials processing that are critical to our success. PENNTAP was very attentive to ensuring that our needs were satisfied. PENNTAP is such a gem.

John Pulla, Vice President and General Manager
GENTEX Corporation

We were very glad that PENNTAP was available to help us. The technical specialist was very professional and very well informed.

Robert McIntosh, Tooling Technician
D.C. Patterns and Tooling, Inc.
Chambersburg

We did not know where to turn for help and PENNTAP’s assistance was wonderful. Excellent service.

Darcy DiFazio, Vice President
Alegheny Store Fixtures, Inc.
Bradford

I am so excited about the progress my business has made thanks to your assistance. PENNTAP provides a remarkable service that truly benefits PA businesses.

Marlene Burkhardt, President
Innate Research
State College

The PENNTAP technical specialist extended himself to a degree that words will not adequately describe. We will spread the word that PENNTAP works.

William French, President
American Tube Co., Inc.
Nazareth

The assistance we received from PENNTAP assured that a small company like ours can remain competitive. Thanks to PENNTAP’s excellent support we have been able to successfully proceed with our project.

Marcus Droese, Senior Hydrogeologist/Environmental Scientist
Mutty & Cresswell Environmental Glenshaw

Thank you for your help and all of the information that you gave me. I’m sure that it will lead to increased sales for Resilite. PENNTAP has been a great resource for us.

Paul Gilbert, General Manager
Resilite Sports Products, Inc.
Sunbury

It is comforting for a small business owner to know that a program like PENNTAP exists that gives competent advice on these types of technical issues.

Mark Wilkeze, Owner
Maskewing Concepts, Inc.
Erie

PENNTAP was able to supply answers to questions, documentation and copies of regulations saving us frustration and lost time. When I mentioned we worked with PENNTAP, DEP was very satisfied.

Tammie Henney, Office Manager
FRP Fabricators, Inc.
Huntingdon