PennTAP provides Pennsylvania with high-quality technical assistance in advanced information technology, food processing, energy efficiency and alternatives, new product development, and environmental, health, and safety services.

Our goals are to provide superior service to Pennsylvania businesses and to help those businesses operate at optimal levels and stay competitive in today’s aggressive global economy.

The carefully collected metrics in this impact summary confirm that the services we provide to our clients and the Commonwealth generate substantial economic impact, high customer satisfaction, and client success.

While the statistics offer ample evidence of our continued viability, PennTAP’s client testimonials and firsthand accounts provide the real essence of our success.

For a collection of comprehensive success stories from the past year, visit www.penntap.psu.edu/success-stories.

“Being a small company, it is only with outside technical resources that we are even able to put a pencil and paper together to uncover huge energy losses while utilizing our older equipment. Energy savings helps keep us competitive and able to maintain 55 employees’ jobs. I am extremely grateful to PennTAP for their expert assistance.”
—Colteryahn Dairy, Pittsburgh

“The PennTAP technical specialist has a wealth of knowledge when it comes to OSHA and safety in the workplace. They were very helpful in helping our company become a safer workplace and be OSHA compliant.”
—Ips Innovations, Lancaster
2011 Metrics

255 cases of technical assistance

$24,515,073 in economic impact

275 jobs created or retained

97% customer satisfaction rating

“...The technical specialist was a pleasure to work with: they listened well and provided suggestions and guidance regarding the business that proved useful. More time and resources allocated to this program would only enhance it and allow PennTAP to devote more time to helping the smaller Pennsylvania family farms and businesses continue to improve and remain viable as they face the challenges of doing business in today’s challenging economic landscape.”

—Brown’s Orchard and Cider Company, McDonald, Pennsylvania

I can’t believe the level of results that were provided to me. The details and suggestions given by our technical specialist were exemplary. I know it is a process and will take time, but I am excited about implementing the changes and look forward to a future SEO analysis to see the improvement. I will write politicians for future funding because the quality of service provided to me as an independent small business owner is amazing. Thank you, PennTAP!

—PA Realty Works, Philadelphia

2011 Action Council Members

The 2011 PennTAP Action Council is composed of leaders in business and industry, government, higher education, and workforce development. The council operates as a group and in small teams to support PennTAP in key strategic areas. We appreciate the efforts of our 2011 Action Council members and thank them for giving their time and expertise in guiding PennTAP into the future.

For a list of the 2011 Action Council members, visit: www.PennTAP.psu.edu/action-council.

Jobs Created or Retained

Over the last five years PennTAP clients have reported 3,526 jobs created or retained as a result of its assistance.